BlackHawk Data

BlackHawk Data Managed Services
Proactive Protection and End-to-End Management

For many organizations, the technology tools that were intended to make innovation easier and dramatically reduce operational costs have fallen short. As the pace of technology accelerates and the ability to keep up with it evaporates, organizations of all sizes and industries are looking for ways to augment their in-house staff, expand their capabilities and enhance opportunities to benefit not only from streamlined technology processes, but also the freedom to innovate and grow.

Mismanaged technology is a drain on finances and efficiency, and also opens the door to a myriad of security vulnerabilities that create dissatisfied users, incomplete projects, and a general feeling of continuously "putting out fires," instead of introducing new products to market.

Don't Sweat IT

BlackHawk Data Managed Services provide a fullservice approach to IT so you can focus on your business, not sweat over your tech. We take care of a range of concerns you may have regarding your IT landscape — from cyberattacks and viruses to a slow network to simply upgrading and maintaining your IT posture.

That seems like a big promise, but BlackHawk Data's team of technology professionals have a wealth of knowledge and certifications to back up our bravado. Our staff is empowered in a variety of solutions to tackle an array of technology issues and make your technology work for you not the other way around.

End-to-End Management

BlackHawk Data's unique approach to managed services means that we make sure all of your components are working the way they're supposed to — all of the time. From conducting an initial assessment that gives us visibility into where your tech stands now to transforming your IT to address today's needs and often exceed tomorrow's expectations, we take into account your unique needs and ensure you're satisfied.

BlackHawk Data is a Woman Certified Business

Our Services

We offer a wide variety of services for your organization, no matter the size or the industry.

Help-Desk Support:
Never worry about health checks, patches or updates again. We'll monitor user devices remotely, ensuring seamless resolution of issues, as well as keeping tabs on your security and compliance posture.

AV Support:
See the difference when you let us handle your AV-related issues, including remote start of non-working devices, video- and/or audio-quality issues, and special assistance for important events.

Infrastructure Management:
Remove bottlenecks and roadblocks with us monitoring and managing your entire network stack — switches, routers, firewalls — per vendor and industry best practices. Our proactive approach addresses hardware and software life cycles to make sure nothing's outdateds.

Collaboration Management:
Communicate and collaborate freely to innovate and grow with us managing your communications environment, including moving, adding, changing or disconnecting.

Managed Security:
There's no such thing as being too secure — from the desktop to the internet edge — we take a holistic approach to security that includes compliance, patch and risk-assessment management, and gap penetration testing to recommend best practices for your business.

Vendor Management:
Take more time to focus on your business while we deal with vendors, tech orders and coordinating changes.